



**THE HIRE TALENT**  
A TALENT ASSESSMENT COMPANY

# Interview Questions Restaurant Manager

*Plan, direct, or coordinate activities of an organization or department that serves food and beverages.*

## **Leadership**

- *Why would you like to be a manager at this restaurant?*
- *Tell me about your experience and how it has prepared you for this role?*
- *How well has your staff performed? How did you contribute to this?*
- *How would your previous direct reports describe your leadership style?*
- *Tell me a time you resolved a dispute between employees.*
- *What qualities do you look for when hiring people?*
- *Tell me a time you turned around a problem performer.*
- *Tell me a time you terminated someone's employment. What was the situation and how did you come to that conclusion?*
- *How do you monitor work?*
- *Tell me a time when you motivated a team to accomplish a task.*

## **Time Management**

- *How do you schedule your staff? How do you handle interruptions?*
- *How do you manage the fast pace and lulls of a typical day in the restaurant?*

## **Customer Service**

- *What does customer service mean to you?*
- *Tell me about a time you had to deal with an unjustified complaint from a customer.*
- *Tell me about a conflict you handled well and one you didn't handle well.*
- *What process do you use to calm an upset customer?*

## **Sanitation**

- *How do you apply and monitor quality control / health requirements?*
- *How do you prepare for a health inspection?*

## **Administrative Knowledge and Technology**

- *What programs have you used to track inventory, schedule employees, and monitor sales?*
- *Tell me about your success in managing costs.*

## Hire A-Players Every Time You Hire

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“I feel as though I have a ready consultant on my shoulder ready to assist and discuss with me any difficult choices that result from the results of the testing. They have this area nailed, and I am very satisfied and content with the system.”

“All of the people I have hired since going through the FACT-based Hiring System have been my top performers. The system has greatly improved my team!”

“I love the performance management software! It allows me to keep track of all my hires and their metrics in one place! We have been able to push our hiring process faster than ever before!”

[Scheduling Link](#)